

## Child Contact Centres in Norfolk

Child Contact Centres are neutral places where children of separated families can enjoy contact with the parent they do not live with in a safe environment. They provide welcoming spaces with a range of toys and activities suitable for different age groups. It is important to understand what type of centre you need:

**Supervised Contact** is usually ordered when risks have been identified. A trained person will be present with you and your child/ren throughout the session to observe and ensure everyone's safety and emotional wellbeing. This person will write a report after each contact session. Supervised contact may move outside the contact centre (eg to the park, play centre) at the discretion of the supervisor.

**Supported Contact** usually takes place in a hall with several families attending at once. Staff members are on hand to oversee the sessions and offer support and guidance where appropriate; however, supported contact is not closely monitored and written feedback is not given. You stay at the contact centre throughout the session.

**Handovers** avoid parents having to meet, as the handover will be done by child contact centre staff or volunteers. The parent having contact will then take the child out of the centre for the duration of the visit, bringing them back to the centre afterwards to be collected by the parent they live with.

To find the nearest centre to you, visit:  
[www.naccc.org.uk/find-a-centre](http://www.naccc.org.uk/find-a-centre)

**Break Family Centre**

Diamond House, Vulcan Road North, Norwich, NR6 6BT

**Services: Supervised contact, handovers, indirect contact, alternative dispute resolution**

Open: Monday – Saturday by arrangement

Charges: details obtainable from the office.

To register: visit the website [www.naccc-selfreferrals.org.uk](http://www.naccc-selfreferrals.org.uk)

Telephone: 01603 301101

Email: [BFCReferrals@break-charity.org](mailto:BFCReferrals@break-charity.org)

Website: [www.break-charity.org/what-we-do/break-family-centre/](http://www.break-charity.org/what-we-do/break-family-centre/)

**Norwich Family Contact Centre**

Cadge Road Community Centre, Cadge Road, Norwich, NR5 8DF

**Services: Supported contact and handovers**

Open: Alternate Saturdays 1.30 - 4.30pm

Charges: £40 registration.

To register: visit the website [www.naccc-selfreferrals.org.uk](http://www.naccc-selfreferrals.org.uk)

Telephone: 01692 580902

Email: [norfamccc@btconnect.com](mailto:norfamccc@btconnect.com)

Postal address: Weymouth, PO Box 1371, Norwich, NR12 9WL

**St Mary's Family Contact Centre**

Norwich Central Baptist Church, Duke Street, Norwich, NR3 3AP

**Services: Supported contact and handovers**

Open: Alternate Saturdays 10am to 1pm

Centre charges: Initial referral charge £40

To register: ask your solicitor, Cafcass or NCLS to refer you.

Telephone: 07401 534416

Email: [stmarysccc@gmail.com](mailto:stmarysccc@gmail.com)

Postal address: The Co-ordinator, St Mary's Family Contact Centre,  
c/o Norwich Central Baptist Church, Duke Street, Norwich, NR3 3AP

**Bold Moves**

Earlham Nursery, Cadge Road, Norwich NR5 8DB

**Services: Supervised contact, supported contact, handovers and child preparation**

Open: Saturdays 9-5pm

Centre charges: supported £50 per hour, supervised £66 per hour.

Reduced rates for unemployed parents.

To register: fill in the web form at

[www.boldmoves.co.uk/self-referral-form](http://www.boldmoves.co.uk/self-referral-form)

Email: [familyservices@boldmoves.co.uk](mailto:familyservices@boldmoves.co.uk)

Website: <http://www.boldmoves.co.uk/contact-centre>

**Kings Lynn Child Contact Centre**

London Road Methodist Church Hall, County Court Road, King's Lynn, PE30 5EW

**Services: Supported contact**

Open: 1<sup>st</sup> & 3<sup>rd</sup> Saturday of month 10am to 1pm

Centre charges: £40 for up to 6 months attendance.

To register: use the contact details below

Telephone: 07805 466916

Email: [klynccc@gmail.com](mailto:klynccc@gmail.com)

Website: [www.klccc.co.uk](http://www.klccc.co.uk)

**Great Yarmouth Family Contact Centre**

Shrublands Centre, Magdalen Way, Gorleston, NR31 7BP

**Services: Supported contact**

Open: Alternate Saturdays 2.30pm to 4.30pm

Centre charges: Referral fee £40

To register use the contact details below:

Telephone: 01603 301101

Email: [BFCReferrals@Break-charity.org](mailto:BFCReferrals@Break-charity.org)

Postal address: Schofield House, Spar Road, Norwich, NR6 6BT

**Norfolk Community Law Service**

St Clements House, 2-16 Colegate, Norwich NR3 1BQ

**Tel** 01603 496623

**E-mail** [info@ncls.co.uk](mailto:info@ncls.co.uk)

**Web** [www.ncls.co.uk](http://www.ncls.co.uk)