

Child Contact Centres in Norfolk

Child Contact Centres are neutral places where children of separated families can enjoy contact with the parent they do not live with in a safe environment. They provide welcoming spaces with a range of toys and activities suitable for different age groups. It is important to understand what type of centre you need:

Supervised Contact is usually ordered when risks have been identified. A trained person will be present with you and your child/ren throughout the session to observe and ensure everyone's safety and emotional wellbeing. This person will write a report after each contact session. Supervised contact may move outside the contact centre (eg to the park, play centre) at the discretion of the supervisor.

Supported Contact usually takes place in a hall with several families attending at once. Staff members are on hand to oversee the sessions and offer support and guidance where appropriate; however, supported contact is not closely monitored and written feedback is not given. You stay at the contact centre throughout the session.

Handovers avoid parents having to meet, as the handover will be done by child contact centre staff or volunteers. The parent having contact will then take the child out of the centre for the duration of the visit, bringing them back to the centre afterwards to be collected by the parent they live with.

To find the nearest centre to you, see overleaf or visit:
www.naccc.org.uk/find-a-centre

Parenting Apart Centre East

Diamond House, Vulcan Road North, Norwich, NR6 6BT *and*
Mill Lane Community Centre, Bradwell, Great Yarmouth, NR31 8HS

**Services: Supervised contact, supported contact, handovers,
indirect contact, alternative dispute resolution**

Open: Monday – Saturday by arrangement. Weekdays sessions at various venues. Alternative Saturday sessions at the Vauxhall Centre, Norwich.

Charges: details obtainable from the office.

To register: visit the website

Telephone: 07852 625219

Email: office@parentingapartcentreeast.co.uk

Website: www.parentingapartcentre-east.org

Norwich Family Contact Centre

The Vauxhall Centre, Johnson Place. Norwich NR2 2SA

Services: Supported contact and handovers

Open: Alternate Saturdays 2.30 - 4.30pm

Charges: Referral = £20

2 Preparation sessions and 6 Family Time sessions = £80 (Upfront)

To register: email Office@parentingapartcentreeast.co.uk

Telephone: 07852 625219

Bold Moves

St Elizabeth's Church The Cross Roads, Cadge Road, Norwich NR5 8D

Services: Supervised contact, supported contact, handovers and child preparation

Open: Saturdays 9-5pm weekday appointments available subject to availability.

Charges: supported from £25 per hour, supervised from £77 per hour
Handover service from £35. Reduced rates for unemployed parents.

To register: ask for a referral form

Telephone: 07867123877

Email: cci@boldmoves.co.uk

Website: - currently offline being worked on.

Kings Lynn Child Contact Centre

London Road Methodist Church Hall, County Court Road, King's Lynn,
PE30 5EW

Services: Supported contact

Open: 1st & 3rd Saturday of month 9:30am to 12:30pm

Charges: £50 for up to 6 months attendance.

To register: use the contact details below

Telephone: 07805 466916

Email: klynnccc@gmail.com

Website: www.klccc.co.uk

St Mary's Family Contact Centre

Norwich Central Baptist Church, Duke Street, Norwich, NR3 3AP

Services: Supported contact and handovers

Open: Alternate Saturdays 10am to 1pm

Charges: Initial referral charge £40

To register: ask your solicitor, Cafcass or NCLS to refer you.

Telephone: 07469 187942

Email: stmarysccc@gmail.com

Postal address: The Co-ordinator, St Mary's Family Contact Centre, c/o
Norwich Central Baptist Church, Duke Street, Norwich, NR3 3AP

Please contact us if you would like this guide in another language.

Norfolk Community Law Service

14 Prince of Wales Road, Norwich, NR1 1LB

Tel 01603 496623

E-mail info@ncls.co.uk

Web www.ncls.co.uk